

Georgetown Visitation Monastery

1500 Thirty Fifth Street, NW
Washington, D.C. 20007
(202) 337-0305

December 17, 1998

Mr. Victor Pineda
J. E. Richards, Inc.
10401 Tucker Street
Beltsville, Maryland 20705

Dear Mr. Pineda,

In the months since the men from J.E. Richards finished the rewiring of our monastery, I've been looking for an opportunity to express our great gratitude to you and to all involved for a truly outstanding piece of work on this project. We observed great skill and experienced the utmost courtesy and professionalism, as well as a beautiful friendly spirit day after day throughout all those months of work. In particular, we wish to thank you for selecting Kenny Morgan to be the site superintendent. Mr. Bill Fisher characterized him as being somewhere between outstanding and unbelievable!! We second that, and more! Kenny was extraordinarily sensitive to all our needs as a religious house. He was always courteous, good humored, even-tempered, quick to respond to emergencies--real or otherwise, and extremely responsive to our every need. He took great care that the areas where he and his men were working were as neat and uncluttered as possible considering the nature of the work they were doing. It certainly was because of Kenny's personal attention to the smallest details that this very difficult and costly project was completed in such a satisfactory and timely manner.

I realize that every project has its own special challenges and an older monastery must certainly rank with one of the more interesting ones! However, given the poor caliber of work and the relentless interruptions we have sometimes experienced from other firms, the Sisters and I wanted to express our deep appreciation for all the men who were selected for this assignment at Georgetown Visitation from J. E. Richards, Inc. Each of them was an outstanding representative of your firm's high professional standards and we commend them to you for the fine, skilled electricians they are. Be assured that we will call you for any future needs we have and we will continue to recommend your company to anyone with a similar need.

May all of you enjoy a blessed Christmas and a New Year filled with interesting and rewarding assignments!

Gratefully,

Mother Mary de Sales McNabb

Mother Mary de Sales McNabb, VHM

cc: Ray Gemmill
Kenny Morgan